Assessing Learning (25)

Nights Away Assessor Workbook – December 2018



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Note: Although in some parts of the British Isles Scout Counties are known as Areas or Islands – and in one case Bailiwick - for ease of reading this publication simply refers to County/Counties. In Scotland there is no direct equivalent to County or Area. In Scotland Scouting is organized into Districts and Regions, each with distinct responsibilities. Some 'County' functions are the responsibility of Scottish Regions, whilst others lie with Scottish Districts. The focus of responsibility is outlined in Scottish Variations from POR.

Contributors

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Introduction

Who is this workbook for?

This workbook is aimed at, Nights Away Advisers.

This module is aimed at those who assess the knowledge and skills of others within Scouting and ensure that all adults in Scouting are able to deliver Scouting to the standard expected. For that reason, we would like to start by thanking you for showing an interest in assessing and supporting the learning of others.

What does this workbook include?

This workbook is a method of completing the learning necessary for Module 25, Assessing Learning. Although the same topics will be covered in the training course, these may be covered differently in some areas.

While using the workbook you will see a number of terms:

- Information These sections give you the background knowledge required for the exercises.
- **Exercise** These sections are for you to complete and show to the person validating your learning.
- **Example** These are examples for you to study and relate back to an exercise.
- **Discussion point** These do not require you to undertake additional work. They simply highlight areas you may wish to consider once you have completed the exercise or to discuss in more detail with other volunteer colleagues, your line manager or the person validating your learning.

Throughout this workbook you will be undertaking practical exercises, making notes and considering questions relevant to the role you have taken on. We hope that the workbook and the notes you make should provide you with a useful reference guide for future assessment activities you undertake as part of your role. The workbook will also provide a structure for the validations discussion you have later with your Training Adviser. Therefore we would encourage you to make notes throughout this workbook and record your thoughts and ideas fully.

How to complete this Workbook

- 1. Read through the workbook carefully, right to the end before starting to complete sections.
- 2. Start again at the front and complete as many sections as you can
- 3. If you are unsure of a section then leave it and arrange to discuss the content with either your Line Manager or Training Advisor or another Nights Away Adviser.
- 4. Then go back and complete the workbook.

What does this module cover?

The work is divided into a core section covering learning relevant to everyone who completes this module, followed by the role specific section. You should complete the core section and the role specific section. If you wish to validate module 25 for more than one role, then you will need to do all the relevant role specific sections.

What resources do I need to accompany this workbook?

Many resources are included within this workbook, but you will need to ensure that you have the latest versions of the following resources before sitting down to complete the workbook:

Core Section

FS500000 – Validation Processes and Guidelines Your role description

Nights Away Advisers

FS120804 - Nights Away Permit Scheme - Nights Away Adviser

FS120800 - Nights Away Permit Scheme

FS120802 - Nights Away Permit Scheme - Assessment Guide

Assessment Checklist for a Nights Away Permit can be found here

You will also need the details of a permit application you are currently assessing in order to complete one of the exercises in this section.

All of these resources can be downloaded from <u>Nights Away Permit Scheme</u> area of The Scout website.

This list is not exhaustive and therefore if you are not familiar with other Association resources you may find it useful to familiarise yourself with the other resources available to volunteers on the website.

This workbook is a self-contained learning method and can be completed either on your own or as part of a small group. However, we would encourage you to discuss your learning with others and

share good practice and ideas with other volunteers where this will help support your learning and your understanding of your role.

What happens once I have completed this workbook?

Once you have completed this workbook, you will need to have your learning validated. Validation is the process of demonstrating that you can put the learning into practice within your role.

The validation of this module will depend on your role:

Nights Away Advisers will be required to understand the Nights Away Permit Scheme and carry out one assessment.

For further information about validation and the next steps, contact your training manager or Training Adviser

Aim

To provide the knowledge skills and attitudes necessary to effectively support, validate and assess adults in Nights Away Permit Scheme

Objectives

By the end of this workbook learners should be able to:

Core Objectives for all roles:

- 1. Demonstrate commitment to the concepts, content and policies of training within The Scouts.
- 2. Demonstrate acceptance of the Policies, Purpose, Principles and Method of The Scouts.
- 3. Undertake appropriate assessments and validations.
- 4. Provide positive and constructive feedback.
- 5. Identify any learning and development needs of the people they support and/or assess.
- 6. Plan to meet their own subject knowledge needs.

Role-specific objectives

For Nights Away Advisers:

- Describe the Nights Away Permit Scheme and their role within it.
- Understand & be familiar with the criteria that Nights Away Permits need to assessed against
- Be able to make a judgement as to what type of assessment is required depending upon a candidates application

Part 1: Understanding your role

This module is designed to give you the skills and knowledge you need to be an Assessor in Scouting. Within The Scouts there are a number of different Assessor roles. The core section of this module provides information and skills relevant to all those roles.

Assessors within The Scouts support individuals and processes. Take a look through the information below which outlines the variety of different roles:

Training Advisers (TA)

Training Advisers play a central role in supporting adults in Scouting through The Scout's Adult Training Scheme. The Training Adviser agrees an adult's Personal Learning Plan (PLP), provides them with support throughout the training process, identifies learning needs and validates learning. They then sign off modules and where required, recommend the award of the Woodbadge, (subject to the approval of the Local or County Training Manager). The Training Adviser directs the learner towards training but does not deliver the training itself. If a Training Adviser is a trainer then ideally they should not validate the learning they have delivered.

Line managers

A line manager is responsible for the management and support of all adults who report directly to them within Scouting. The line manager agrees and reviews an adult's role description, ensures that appropriate compulsory training for their role is completed (including monitoring and supporting Ongoing Learning) and that any permits held are up to date. Line managers need to understand the various processes and be able to support those they manage through them. In particular, they play an important role in explaining the Adult Training Scheme to adults taking on new roles, as well as the training commitment required for the adult appointment they have chosen to undertake.

Nights Away Advisers

Nights Away Advisers support adults through the process of gaining a Nights Away Permit so that they can take young people on residential experiences. The process includes the assessment of applicants against the requirements of the Nights Away Permit Scheme and, where appropriate, the provision of additional support for those requiring further learning. They also provide advice on camping and residential experiences in general to other adults in Scouting.

Activity Assessors

In order to run certain specialist adventurous activities, adults are required to gain a permit. Activity Assessors assess an adult's technical competence in particular activities and make recommendations for permits to be granted to run those specific Adventurous Activities for young people and adults in Scouting. They may also be asked to support those working towards these permits.

Creative Activity Adviser/ Assessors

Creative Activity Adviser/ Assessors assess staged and /or musical performances against a set of criteria and determine if they are public performance ready.

It is useful for you to understand the other assessment schemes and roles within Scouting as the key principles are similar, but in particular you should be aware of the tasks and responsibilities within your role and the requirements of the particular scheme you are supporting.

When you agreed to take on your role you should have seen the relevant role description and agreed this with your line manager. If you haven't then it is worth speaking to your line manager to ensure that you are both happy with what you have agreed to take on. Your Role description will also help you when you are completing some of the exercises within this workbook.

Copies of the outline role descriptions for your role and the other assessor roles can be found on www.scouts.org.uk

Exercise 1: Demonstrating Knowledge, Skills and Qualities

Think specifically about your role and some of the ways you might demonstrate the knowledge, skills and qualities you have identified above. If you are already undertaking the role, give examples in the box below. If you have not yet started the role it may help to think about other adults you know who are undertaking the same role and possibly ask them before filling out the information for yourself below.
Discussion Point 1: Comparing Ideas
When you have completed this exercise, take a look at the list in Appendix 1 and compare it with your ideas. There are no right or wrong answers, but if there were any areas you hadn't thought of, take some time to think how they relate to you role.
You will be returning to your notes above as part of a later exercise. This may be an area you can explore in more detail when you meet with your Training Adviser to validate your learning. They will be able to share their experience of being an assessor.
Use the space below to note down any thoughts or questions.
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Part 2: The Policies, Purpose, Principles and Method of the Scouts

Information

The Scouts have a clear purpose, set of principles and range of methods which underpin all Scouting activities for young people and adults. These fundamental values are what volunteers agree to uphold when they become a Member. To reflect these, the Association also has a central set of Policies which provide a framework for all of us in Scouting.

Whilst we encourage all adults to become Members of The Scouts, not all Assessor roles themselves require full membership, Nights Away Advisers need to be associate members as a minimum., Many of the adults you come into contact with will be, therefore an understanding of the fundamental values of Scouting and their importance to the Members of the movement is an important aspect of your role. Regardless of whether adults become Member of the Scouts, they are all responsible for ensuring that the key policies of the Scouts are followed.

Whatever role you are undertaking, it is important to show a commitment to these values as expressed through the Policies, Purpose, Principles and Methods of The Scouts and to be able to discuss these with the volunteers you will be working with.

Exercise 2: Relating the Policies, Purpose, Principles and Methods

Take some time to read the information below which gives you some background to the Policies, Purpose, Principle and Methods of The Scouts and think about how these relate to your role. Make a note of your thoughts in the boxes provided. Some additional questions have been provided to help you.

Policies

Like any organisation, The Scouts has a set of rules and procedures. These are laid out below as well as in 'Policy, Organisation and Rules' (POR) and other national support resources which can be found on www.scouts.org.uk.

All adults in Scouting are expected to operate in accordance with the key policies of The Scout Association.

These policies are

- Fundamentals of Scouting
- Religious policy
- Equal opportunities
- Safety
- Development
- Safeguarding
- Data Protection

For more information on these policies either <u>click here</u> or visit scouts.org.uk

All activities within Scouting, including assessments, must be carried out in line with the structure, rules and procedure of The Scouts. You will receive further information about the specific policies and rules relating to the scheme you are assessing later in this workbook, in the role specific section.
How is your role affected by the Policies of The Scouts?
Based on these Policies, what factors might you need to consider when making an assessment?
Purpose The Scouts has a central purpose which guides all the work we do with young people and adults. "The purpose of Scouting is to contribute to the development of young people in achieving their full physical, intellectual, social and spiritual potentials, as individuals, as responsible citizens and as members of their local, national and international communities." As assessors, your role is to ensure
adults are able to provide safe, good quality Scouting and to contribute to the Purpose of The Scouts. The Scouts are committed to the personal development of all its adult and youth members. An important part of your role is also to encourage those being assessed to provide evidence that they themselves have learned and developed and that they are providing support to others.
How does your role contribute to the Purpose of The Scouts?

How can you encourage the development of young people and/or adults through your role?
If you have already started your role, gives some examples of how you have contributed to the development of other adults and/or how you have developed within your role.
Principles Members of The Scouts have a duty to their God, other people and themselves. Members who make the Promise undertake to do their best and undertake these duties in all that they do. These principles should be evident in the way both adult and youth members conduct themselves.
As an Assessor, with this in mind, it is important to ensure that all assessments are carried out fairly, and in a consistent and open way and that the needs of adults and young people are taken into account.

Method

The Scout 'Method' outlines the range of ways Scouting uses to achieve its purpose. The Scouts believe that in all activities, everyone involved should be given opportunities to learn by:

• Enjoying what they are doing.

- Learning by doing.
- Participating in varied and progressive activities.
- Making choices for themselves.
- Taking responsibility for their own actions.
- Working in groups.
- Taking increasing responsibility for others.
- Taking part in activities outdoors.
- Sharing in prayer and worship.
- Making and living out their Promise.

These methods are exactly the same for adults and young people in Scouting. As an Assessor it is important that your assessments reflect these methods so that both you and the individuals you assess, get the most from the process.

How can the way in which you carry out assessments reflect the Method of The Scouts?
If you have already started your role, give examples of the different Assessment methods you have used and how they relate to the Method of The Scouts.
Discussion Point 2: Obvserving the Purpose and Policies While you are reflecting on your role and the Policies, Purpose, Principles and Method of The Scouts, it might be useful to observe how other volunteers, and particularly assessors, in Scouting demonstrate these. Think about your line manager or the person who is validating your learning. Perhaps ask them how they put these areas into practice.
Use the space below to note down any thoughts or questions.

Part 3: Assessment methods and evidence

The Policies, Purpose, Principles and Method provide you with the framework for your assessments, but you also need to explore the different assessment methods you can you use in your role.

All assessments you make in your role will be based on the evidence given. In all our schemes that require assessment, we ensure that as far as possible, those being assessed should not have to produce evidence beyond what they would normally be doing as part of their role in Scouting. This could be anything from a written document, such as a programme plan, to you as an assessor visiting them to see them undertaking a particular aspect of their role.

It is important that those undertaking assessment understand the criteria by which they are being assessed and are given choices in providing the sort of evidence with which they feel most comfortable. An individual's personal style and needs, as well as the time they have available, should always be taken into account when choosing an assessment method. It is important that the method should be mutually agreed between you and the person you are assessing.

It is also important to make sure that those you are assessing see the relevance of the assessment to the role they are undertaking. The best way to do this is to spend time discussing this in detail with those you are assessing.

The evidence you accept can be anything that shows that a person can do what they need to be able to do to undertake their role and which fulfils the criteria of the assessment. Some common forms of evidence in a Scouting context are:

- Demonstration The assessor watches whilst the candidate carries out a task.
- **Discussion** The candidate and the assessor talk about how something is done or what has happened.
- Workbook Once completed, these can show understanding of a topic.
- Questionnaire Completion of a series of questions to show understanding.
- External qualification Holding a qualification such as a National Governing Body award or first aid certificate can prove particular abilities.
- Working documents Such as records or plans, which were produced as a natural part of a candidate's role.
- **Project** Such as a residential experience or activity designed to put learning into practice.
- **Witness testimony** A statement by another person that they have seen the candidate carry out a task.
- Video A video of a candidate undertaking a task.

Often the most balanced assessment decisions are made when a variety of these sources of evidence are selected. Don't get stuck in a routine of only using one form of evidence, everyone comes with different experience and so the assessment should be tailored to the individual.

The above list is only a guide and it is important to remember that anything that shows a learner's ability can be used as evidence.

Exercise 3: Appropriate Evidence

Work through the list of assessment criteria in the left hand column of the table below and suggest a range of appropriate evidence that a learner might provide in order to meet them.

Assessment criteria	Possible evidence
Demonstrate an ability to systematically plan and deliver a residential experience.	• • •
Demonstrate a commitment to the fundamental values of The Scouts.	• • •
Demonstrate an appreciation and understanding of the differences between Greenfield and Campsite permits	• • • •

Remember that in your assessments, any evidence requested should be agreed in advance between you and the adult you are assessing. The choice of evidence will depend on the role they are undertaking and their own personal needs or preferences as well as the criteria against which they are being assessed.

Discussion Point 3: Sharing Ideas

One of the best ways of thinking creatively about possible evidence and assessment methods, as well as ensuring consistency, is to share ideas with others undertaking the same role as you.

Next time you meet with others in the same role take the opportunity to ask about different evidence they have used. The more ideas and experience you share the greater support you can offer those you are assessing. Perhaps ask your Training Adviser for additional ideas. Use the space below to note down any thoughts or questions.

Part 4: Giving feedback

Preparing and delivering constructive feedback on assessments is a vital part of the role of being an assessor in The Scouts. Getting this aspect of the process right ensures that adults feel supported, focus on development and work towards agreed targets.

Exercise 4: Issues to consider when giving feedback

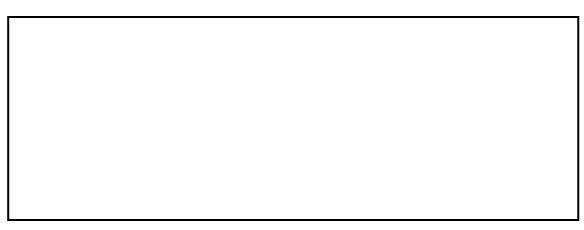
In the box below note down what you think are the most important factors to consider when preparing for giving feedback to those you are assessing. Different aspects of delivering feedback have been identified as a guide.

Aspects of feedback	Issues to consider
Form/method	
Venue	
Body language	
Language/tone of voice	
Suggestions/actions for the future	

The ideal outcome from any feedback that you provide, should be that you and the individual being assessed come to a shared conclusion and agree future actions.

Here are some additional hints and ideas for providing constructive feedback and helping the adult being assessed, to accept your feedback and reach an agreed outcome:

Think about some of the methods you might use to help the adult being assessed to accept your feedback and reach an agreed conclusion. Write your ideas in the box below.



For some additional hints and ideas take a look at the list provided in Appendix 2. If there are any ideas on the list that you hadn't considered then you may wish to add them to the box above for use in the future.

Methods for giving constructive feedback

Giving constructive feedback is a really important aspect of your role and a vital element of an assessment activity.

The way you approach your assessments will depend on your preferred personal style and the preferred style and needs of the individual you are assessing. However, there is a set format that we tend to use when giving feedback which you may find useful.

This approach provides a balance of both positive and negative feedback and follows the following pattern:

- Step 1: Outline the positive aspects of the evidence provided and the individual's performance.
- **Step 2:** Identify areas that require improvement and suggest specific actions or targets that could be taken.
- **Step 3:** Conclude with additional positives and a restatement of targets.

By delivering balanced feedback, combining both positive and negative comments, those receiving the feedback will feel that their efforts have been acknowledged and are more likely to act on areas that require improvement.

This approach can be used regardless of the communication method employed and works both for written and verbal feedback. For those Assessors who are required to complete forms as part of their particular assessment scheme this process can also be used.

Discussion Point 4: Feedback

Scouting or outsid	xperience, think about fee de. What format did that	feedback take? Wha	at helped you to use	the feedback
	d identify areas for develowish to ask your Training			
	: Personal Lear			
needs. This is an o point, take a few	ment. However, you will a ongoing process that will minutes to identify some box below. You may wisl	continue as long as key areas for the de	you undertake you velopment of your o	r role. As a starting own subject

Summary

So far you have looked at areas of assessing learning that are common to all assessment roles within the Scouts. These are:

- Understanding of your role as an assessor
- Assessment within the Scouts
- Giving constructive feedback
- How effective assessments contribute towards and support the Policies, Purpose, Principles and Methods of Scouting.

In summary, all assessments you undertake within Scouting should be:

- Part of a fair process
- Enjoyable
- Part of an agreed plan
- Based on appropriate evidence
- Based around everyday Scouting activities
- Supported and valued
- Based on the fundamental values of Scouting.

Now you have looked at the elements that are common to all Assessor roles, it is now time to explore your particular role and the assessment scheme in more detail.

Role specific section for Nights Away Advisers

This section is designed to give you an understanding of the Nights Away Permit Scheme and your role within it. The Nights Away Permit Scheme is designed to enable an adult to lead quality camping and residential experiences for young people. It is designed to be as flexible as possible, whilst providing a robust checking process, enabling a person to show their competence.

In addition to the information provided in this workbook you will require up to date copies of the following factsheets:

FS120804 – Nights Away Permit Scheme - Nights Away Adviser

FS120800 – Nights Away Permit Scheme

FS120802 – Nights Away Permit Scheme – Assessment Guide

Assessment Checklist for a Nights Away Permit can be found here.

These will provide you with background information on the Nights Away Permit Scheme and some of the tasks will refer directly to them. If you do not have a copy of these resources they can be downloaded from the Nights Away Permit Scheme area.

You will also need the details of a permit application you are currently assessing in order to complete one of the exercises in this section.

The Nights Away Permit Scheme

The Nights Away Permit Scheme was launched nationally in 2005 and to reflect the nature of the activities offered to young people as part of the programme and the training needs of adults organising residential events.

The Nights Away Permit Scheme is built upon a set of central principles:

National Scheme

The Nights Away Permit Scheme is a national scheme designed to promote quality nights away experiences for Members of The Scouts under 18 years old.

Permit Holders

Any adult wishing to take Members of The Scouts under 18 years old must hold an appropriate Nights Away Permit.

Categories of 'Nights Away'

Nights away experiences and the relevant permit required are distinguished by the type of venue used. The current categories are outlined in the factsheet Nights Away Permit Scheme and in Policy, Organisation and Rules (POR)

Exercise 6: Local Structure

The role of the Nights Away Adviser is to assess applicants for Nights Away Permits. All Districts/Counties/Regions (Scotland) are required to appoint one or more Nights Away Adviser.

As a Nights Away Adviser you work alongside, and support a number of other volunteers in Scouting.

Speak to your line manager (or other Nights Away Adviser) and/or access online information to find out about the volunteer structure and your main contacts in your area. You may already have some of this information in the induction materials and information you received when you agreed to take on your role.

Sketch your local structure below and include details of your key contacts and the areas they are responsible for. Use arrows to identify the lines of communication between you and others within the structure. As you progress through the workbook you may wish to add to the diagram.

The role of the Nights Away Adviser

Nights Away Advisers have three key roles:

- 1. Assess applicants for Nights Away Permits and pass recommendations for granting Permits to District/County/Area/Regional (Scotland) Commissioners.
- 2. Provide support and advice to less experienced applicants looking to gain a Nights Away Permit.
- 3. Advise on camping and residential issues and generally promote the provision of night away experiences within the District/County/Area/Region (Scotland).

As part of their role, Nights Away Advisers must:

- 1. Hold the appropriate Nights Away Permit, i.e. have the technical skills required to run the Nights Away Permit level they are assessing.
- 2. Have validated Module 25: Assessing Learning and have the soft skills to make effective assessments.
- 3. Remain up to date with current information about the Nights Away Scheme.

Further information about the role of the Nights Away Adviser can be found in the following factsheets: Nights Away Permit Scheme and Nights Away Permit Scheme - Nights Away Adviser. Take some time to read through these resources and familiarise yourself with the content.

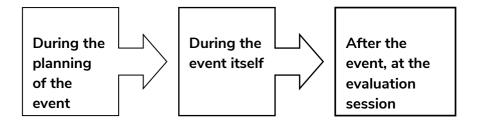
Discussion Point 5: Specific Skills and Qualities

Earlier in the workbook you looked at the key skills, knowledge and qualities of all Assessors in Scouting. Based on the information you now have about the role of Nights Away Adviser, take some time to consider the specific skills, knowledge and qualities required for the role. You may wish to discuss this with your own Training Adviser or other volunteers in Scouting. Write your thoughts in the box below.



The Assessment process

Assessment activities will vary depending on the applicant and based on their experience and application. However, the assessment process is likely to take place in three stages:



Exercise 7: Core Skills

At each of the three stages outlined above, a Nights Away Adviser will assess an applicant's knowledge and ability in eight core skills. Using the various support resources identify the 8 core skills and write them down in the left hand column of the table below.

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Core Skill 1:	
Core Skill 2:	
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Core Skill 3:	
Core Skill 3:	
Core Skill 4:	
Core Skill 5:	
Core Skill 5.	
A A . .	
Core Skill 6:	
Core Skill 7:	
Core Chill O.	
Core Skill 8:	

Take a look at Appendix 3 to check your answers.

Now consider what you might be looking for in your assessment of each skill and the types of evidence you might see. Write down the different types of evidence in the left hand column of the table above alongside each core skill. Take a look through the factsheet Assessment Checklist for a Nights Away Permit. Identify any additional evidence you might look for and add these to your notes above.

Administration and the next steps of the process

As a Nights Away Adviser you make a recommendation for a Nights Away Permit following a successful assessment however, it is the responsible Commissioner who makes the final decision. In addition to recommending the award of a permit, as a Nights Away Adviser you can suggest restrictions where there is a clear reason to do so. If restrictions are suggested you need to be able to explain these to the applicant and identify any further training or experience which would remove or change the restriction. This should be in the form of an action plan that both parties agree upon.

Exercise 8: Providing Advice and Support

As well as providing general advice and support regarding Nights Away, supporting those applying for Nights Away Permits and assessing competence, the Nights Away Adviser is responsible for promoting Nights Away experiences as part of the Programme. In the box below write down some methods or ideas you might use locally to promote Nights Away.
Applying the principles and process
This section is intended to help you practice the process and skills of being a Nights Away Adviser. It comprises some practical exercises, consideration of some scenarios and some questions.
To complete this section you will need to assess one application for a Nights Away Permit. This assessment should be carried out in the normal way as described in the support resources and outlined in the section above. This should include making the recommendation to the responsible Commissioner.
Carrying out the assessment constitutes your validation for Module 25. Your Training Adviser will discuss the details with you.
Exercise 9: Features of an Application
Start by describing in the space below, some of the main features of the application for a Nights Away Permit you are assessing.
What were the best aspects of the person's application?

What aspects can be most improved upon in future by the applicant?
How were the needs of the young people involved taken into consideration?
Exercise 10
Now consider the process you followed prior to the assessment and what you did during the assessment. Make a note below of what you have learned and identify any actions you might take next time as a result.
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You may now wish to review this assessment with your Training Adviser.

Exercise 11

This exercise presents you with a range of scenarios. How would you deal with the following situations?

Please write your thoughts in the boxes provided below: You have been asked to assess a candidate who you feel does not meet the minimum standard for the permit that they are applying for. They have most of the core skills required, but there are a small number of areas where they do not have the necessary abilities. What do you do first? A well known and well liked leader in the local area has suggested that you ought to recommend the awarding of a Permit to a particular person as they have been running events for years. However, you know that there may well be problems with how they have been running residential events. How could you resolve this situation?

Exercise 12

Finally take some time to read through the support resources and answer the following questions. This will help refresh your knowledge and cover some questions that you may be asked by applicants or others involved in the process. These answers can be discussed with your own Training Adviser so make a note of any additional questions or queries you have as you work through them.

1. Describe the role and responsibilities of a Nights Away Adviser
2. What are the requirements, in terms of experience and qualifications, of a person who wishes
to become a Nights Away Adviser?
3. What are the benefits of the Nights Away Permit Scheme?
5. What are the benefits of the Highes / Way Fernite Scheme:
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4. Where can applicants find information about the Nights Away Permit Scheme?
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5. What are the categories of Nights Away Permit?
6. Are Nights Away Permits Section specific?
7. Where is further support available for Nights Away Advisers?
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Thank you for completing this workbook. Your role as a Nights Away Adviser will allow good quality residential experiences to take place, safe guarding the well being of those taking part.

Appendices

Appendix 1: Knowledge, skills and qualities

Here are some of the ways the key areas of knowledge, skills and qualities, common to all assessor roles, are demonstrated. Compare these to your list to see if there is anything you hadn't considered.

- Belief in Scouting's values
- Understanding of the scheme of which they are a part
- Support to other adult volunteers
- Passion for the quality of Scouting
- Good personal organisation and reliability
- Excellent communication skills
- Supportive and constructive questioning techniques to elicit relevant information and support learning
- Active listening skills
- Ability to explain concepts and processes clearly
- Encourages others and shows understanding of an individual's needs
- Good observation skills
- Ability to weigh up evidence against requirements
- Ability to provide constructive feedback
- Makes fair and consistent decisions
- Produces and shares appropriate, clear and accurate records
- Able to give time to others

Appendix 2: Providing constructive feedback

Here are some additional hints and ideas for providing constructive feedback and helping the adult being assessed to accept your feedback and reach an agreed outcome:

- Using words like: 'it is clear that you have worked hard' and 'I can see the effort you have put in' ensures that an individual's efforts are acknowledged
- Identify good practice and key strengths
- Be positive and avoid statements such as 'Why didn't you...' or 'You shouldn't have...'. Instead try phrases such as 'Have you considered...' or 'Why not try...'
- Avoid making the comments personal or making general statements regarding personal weaknesses
- Separate the behaviour seen from the individual, e.g. 'Perhaps you could try to speak more slowly' rather than 'no-one can understand your accent'
- Back all comments up with facts rather than assumptions
- Include the observations and comments of others, where appropriate, as well as your own
- Allow enough time to explain your comments fully
- Allow enough time for the adult being assessed to consider your points and comment
- Be open to the individual challenging your views and provide an environment where this is possible
- Try not to force conclusions or actions
- Allow individuals to explore the options and suggest actions and targets.
- If asked for suggestions then provide relevant and practical examples
- Collect good practice ideas and suggestions that you can share

Appendix 3: Core Skills

When undertaking an assessment, a Nights Away Adviser will assess an applicant's knowledge and ability in eight core skills.

The eight core skills are as follows:

Core Skill 1: Planning a nights away event

Core Skill 2: Ensuring the effective administration and financing of the event

Core Skill 3: Preparing and co-ordinating a programme of activities

Core Skill 4: Choosing, preparing and possibly delegating to an event team

Core Skill 5: Choosing, organising and maintaining the right equipment

Core Skill 6: Ensuring the health, happiness and safety of self and others

Core Skill 7: Organising good catering

Core Skill 8: Making best use of the venue