## **Emergency loop chase**



| Start                  | One of the most obvious      |
|------------------------|------------------------------|
|                        | indicators of an electricity |
| ~                      | power failure is when        |
| the lights go out      | A more common name for       |
| unexpectedly.          | an electricity power failure |
| ~                      | is                           |
| a power cut.           | A good way to check          |
|                        | whether your house is        |
|                        | experiencing a full power    |
|                        | cut is                       |
| to check the lights in | When you are sure you are    |
| another room to see if | experiencing an electricity  |
| they come on.          | power failure, your parent   |
|                        | or carer should call         |
| 105, from any phone.   | Calls to the 105 power cut   |
|                        | number are                   |
| X                      |                              |
| free of charge.        | When they ring the 105       |
|                        | power cut number, your       |
|                        | parent or carer may be       |
|                        | asked to                     |

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| check your electricity<br>meter to see if your house<br>is receiving an electricity<br>supply.        | In case of a power cut, it is useful for everyone in your family to know the location of your   |
|---|---|
| electricity meter and trip switches.  | If you are experiencing a gas leak, you may notice  |
| a strange smell, like rotten eggs.  | If you suspect a gas leak, your parent or carer must  |
| phone the National Gas Emergency Service immediately.  **0800 111 999                                 | To phone the National Gas Emergency Service, your parent or carer should call If you suspect a gas leak, you must not                             |
| use any naked flames,<br>turn on lights or electricity<br>switches.<br>open all doors and<br>windows. | To help you breathe safely during a gas leak, you should When your parent or carer calls the National Gas Emergency Service, they may be asked to |

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| turn the gas off at the   | If you have a water leak in |
|---|-----------------------------|
| meter.  | your house, you can         |
|   | usually stop it temporarily |
|   | by                          |
| turning your water  | To turn the water off at    |
| supply off at the mains.  | the mains, you need to      |
|   | turn off                    |
| the main water cut-off  | Once you have isolated a    |
| valve, often called a   | water leak, your parent or  |
| stopcock.   | carer should call           |
| your water utility  | The main water utility      |
| company.  | company in our region is    |
| %   |                             |
| (Locate your local supplier here: <a href="http://www.water.org.uk/consumers/find-your-supplier">http://www.water.org.uk/consumers/find-your-supplier</a> and put the company name in this box) | Finish                      |
|   |                             |
|   |                             |

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